# **Warranty Information**

## **Limited Warranty**

Linksys warrants this Linksys hardware product against defects in materials and workmanship under normal use for the Warranty Period, which begins on the date of purchase by the original end-user purchaser and lasts for the period specified for this product at <a href="https://www.linksys.com/warranty">www.linksys.com/warranty</a>. The internet URL address and the web pages referred to herein may be updated by Linksys from time to time; the version in effect at the date of purchase shall apply.

This limited warranty is non-transferable and extends only to the original end-user purchaser. Your exclusive remedy and Linksys' entire liability under this limited warranty will be for Linksys, at its option, to (a) repair the product with new or refurbished parts, (b) replace the product with a reasonably available equivalent new or refurbished Linksys product, or (c) refund the purchase price of the product less any rebates. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. All products and parts that are replaced become the property of Linksys.

#### **Exclusions and Limitations**

This limited warranty does not apply if: (a) the product assembly seal has been removed or damaged, (b) the product has been altered or modified, except by Linksys, (c) the product damage was caused by use with non-Linksys products, (d) the product has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Linksys, (e) the product has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident, (f) the serial number on the Product has been altered, defaced, or removed, or (g) the product is supplied or licensed for beta, evaluation, testing or demonstration purposes for which Linksys does not charge a purchase price or license fee.

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service offerings. This limited warranty shall not apply to such third party software or service offerings. This limited warranty does not guarantee any continued availability of a third party's service for which this product's use or operation may require.

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### **Obtaining Warranty Service**

If you have a question about your product or experience a problem with it, please go to www.linksys.com/support where you will find a variety of online support tools and information to assist you with your product. If the product proves defective during the Warranty Period, contact the Value Added Reseller (VAR) from whom you purchased the product or Linksys Technical Support for instructions on how to obtain warranty service. The telephone number for Linksys Technical Support in your area can be found in the product User Guide and at www.linksys.com. Have your product serial number and proof of purchase on hand when calling, A DATED PROOF OF ORIGINAL PURCHASE IS REQUIRED TO PROCESS WARRANTY CLAIMS. If you are requested to return your product, you will be given a Return Materials Authorization (RMA) number. You are responsible for properly packaging and shipping your product to Linksys at your cost and risk. You must include the RMA number and a copy of your dated proof of

original purchase when returning your product. Products received without a RMA number and dated proof of original purchase will be rejected. Do not include any other items with the product you are returning to Linksys. Defective product covered by this limited warranty will be repaired or replaced and returned to you without charge. Customers outside of the United States of America and Canada are responsible for all shipping and handling charges, custom duties, VAT and other associated taxes and charges. Repairs or replacements not covered under this limited warranty will be subject to charge at Linksys' then-current rates.

### **Technical Support**

This limited warranty is neither a service nor a support contract. Information about Linksys' current technical support offerings and policies (including any fees for support services) can be found at:

#### www.linksys.com/support.

This limited warranty is governed by the laws of the jurisdiction in which the Product was purchased by you.

Please direct all inquiries to: Linksys, P.O. Box 18558, Irvine, CA 92623.