

# LINKSYS®

A Division of Cisco Systems, Inc.



## SPA IP Phone

**VoIP**  
Voice

## User Guide

Model No. **SPA921, SPA922, SPA941, SPA942, SPA962 (EU/LA)**



## Copyright and Trademarks

Specifications are subject to change without notice. Linksys is a registered trademark or trademark of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries. Copyright © 2006 Cisco Systems, Inc. All rights reserved. Other brands and product names are trademarks or registered trademarks of their respective holders.

**WARNING:** This product contains chemicals, including lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. ***Wash hands after handling.***

## How to Use this User Guide

Look for the following items when reading this User Guide:



This checkmark means there is a note of interest and is something you should pay special attention to while using the SPA IP phone.



This exclamation point means there is a caution or warning and is something that could damage your property or the SPA IP phone.



This question mark provides you with a reminder about something you might need to do while using the SPA IP Phone.

In addition to these symbols, there are definitions for technical terms that are presented like this:

***word: definition.***

Also, each figure (diagram, screenshot, or other image) is provided with a figure number and description, like this:

### **Figure 0-1: Sample Figure Description**

# Table of Contents

<b>Chapter 1: Introduction</b>	<b>1</b>
Welcome	1
IP Telephony System Overview	2
<b>Chapter 2: Installing</b>	<b>3</b>
Assembling the Phone and Connecting to the Network	3
Mounting the Phone to the Wall	4
Turning on the Phone	5
<b>Chapter 3: Using Your Phone</b>	<b>6</b>
Using the Handset, Speakerphone or Headset	6
Using the Handset	6
Using the Speaker	6
Using the Headset	6
Switching Between the Handset/Headset/Speakerphone During a Call	6
Linksys SPA921, SPA922, SPA941, SPA942 and SPA962 Basic buttons	7
Basic Soft button labels	8
Making Telephone Calls	9
Dialing From the Redial List	9
Speed Dialing	9
Receiving Calls	10
Multiple Calls on a Single Line (SPA921 and SPA922)	10
Multiple Calls on a Multiple Lines (SPA941, SPA942 and SPA962)	10
Special Features	10
Accessing the Voice Mailbox	10
Muting a Call	10
Placing a Call on Hold	10
Three Way Conference Calls	11
Attended Transfer	11
Unattended or Blind Transfer button	11
Ending a Call	12

Setup	13
1. Directory (Setup button, 1)	14
2. Speed Dial (Setup button, 2)	15
3. Call History (Setup button, 3)	16
4. Ring Tone (Setup button, 4)	16
5. Preferences (Setup button, 5)	16
6. Call Forward (Setup button, 6)	17
7. Time/Date (Setup button, 7)	18
8. Voice Mail (Setup button, 8)	19
9. Network	19
10. Product Info	19
11. Status	19
12. Reboot	19
13. Restart	19
14. Factory Reset	20
15. Phone Password (Setup, 15)	20
16. LCD Contrast (Setup, 16)	20
17. Call Park Status (Setup, 17)	20
18. Login (Setup, 18)	20
<b>Appendix A: Specifications</b>	<b>21</b>
<b>Appendix B: Warranty Information</b>	<b>22</b>
<b>Appendix C: Regulatory Information</b>	<b>23</b>
<b>Appendix D: Contact Information</b>	<b>30</b>

# Chapter 1: Introduction

## Welcome

Linksys SPA921, SPA922, SPA941, SPA942 and SPA 962 are full-featured VoIP (Voice over Internet Protocol) phones that provide voice communication over an IP network. The phones have traditional features, such as call forwarding, redialing, speed dialing, transferring calls, conference calling and accessing voice mail. Calls can be made or received with a handset, headset or over a speaker.

The differences between the models are shown below.

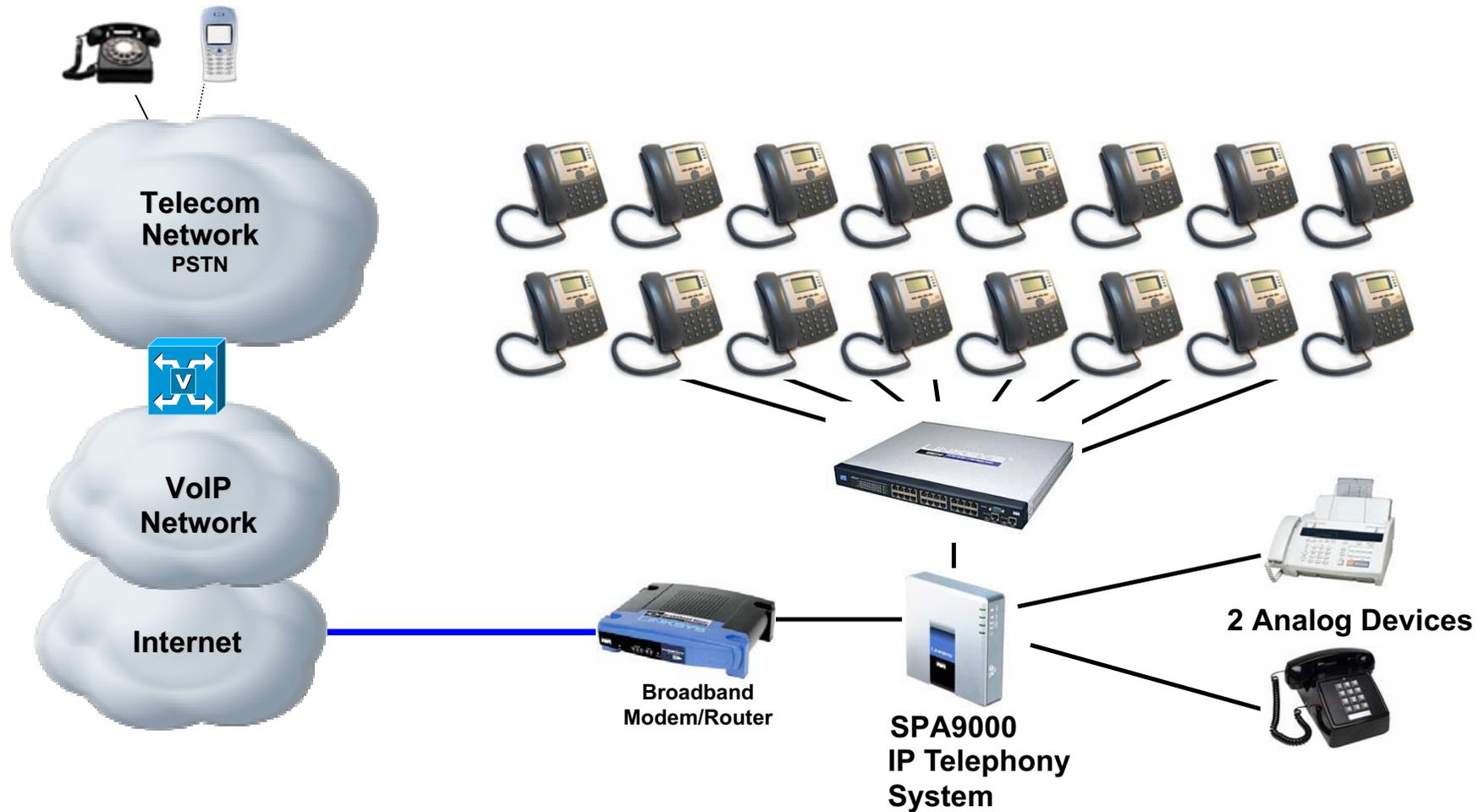
**Table 1: Linksys IP Telephone Comparison Chart**

SPA Model	Voice Lines	Ethernet Ports	Power over Ethernet Support
SPA921	1	1	N
SPA922	1	2	Y
SPA941*	2-4	1	N
SPA942*	2-4	2	Y
SPA962	6	2	Y

\* The SPA941 and SPA942 ships with two lines enabled. A two line upgrade is available via a software license key installed locally using the SPA941 web interface, or installed remotely via a secure profile update.

## IP Telephony System Overview

While your phone has traditional features, it uses the Voice over Internet Protocol (VoIP) for communications with other phones. Your phone is based upon industry standard VoIP and will work with Session Initiation Protocol (SIP) compliant VoIP networks. The diagram below provides an example of a VoIP network design with 16 IP phones.



# Chapter 2: Installing

**NOTE:** Before you can install the phone, your system administrator must prepare the network. If a technician is not installing your phone, verify with your System Administrator that the network is ready for the phone, read the safety notice, and install the phone.

## Assembling the Phone and Connecting to the Network

- 1 Find the end of the coiled phone cord that has the longer straightened end. Plug that end into the back of the phone base (phone symbol).
- 2 Plug in short straightened end of the handset cord into the jack at the bottom of the handset (not shown).
- 3 If you are using an external power source, push the power cord into the power supply, and plug the power supply into the phone base unit. Use only the power supply that came with the phone. SPA922, SPA942 and SPA962 can be configured without external power, if connecting to an IEEE powered ethernet switch. See [Linksys.com](http://Linksys.com) for details.
- 4 Plug the ethernet cable into the back of the base station. Plug the other end of the ethernet cable into your already prepared network connection. If the phone is configured using an optional POE (Power over Ethernet) adapter, see that device's instructions to properly set up.
- 5 For SPA922, SPA942 and SPA962 a second ethernet port can be used to connect a PC.
- 6 The AUX RJ-11 port is reserved for connection with the expansion module designed for the SPA962. It is not for use as a telephone line port.

**DO NOT PLUG IN A TELEPHONE LINE CORD INTO THE AUX PORT.**



**Figure 2-1: attaching the phone cords and network cables (steps 1 through 6)**

## Attaching the Desk Stand

- 1 Complete the assembly instructions (page 2).
- 2 Line up the tabs on the desk stand with the slots on the back of the phone.
- 3 Slide the bottom tabs into the slots
- 4 Lightly press down on the top of the desk stand. It should easily slide into the top slots. Do not force.



Figure 2-2: desk stand attached to phone (step 5)

## Mounting the Phone to the Wall

**NOTE:** To mount the phone to a wall, do not attach the desk stand as mentioned above.

- 1 Complete the assembly instructions (page 2).
- 2 Attach two appropriate screws to the wall. Leave 1/4" distance from the wall. This allows you to slide the mounting brackets on to the screws. Push down slightly to lock the phone in place.

You can also purchase an optional wall mount kit from your retailer or [Linksys.com](http://Linksys.com)

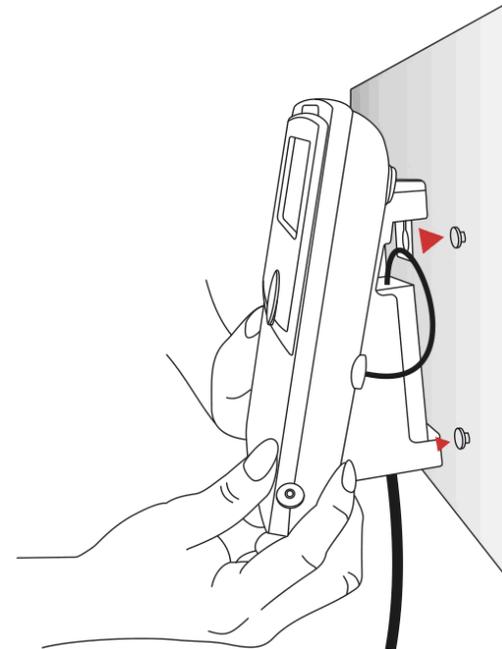


Figure 2-3: attaching the phone to the wall

## Turning on the Phone

This section assumes that the correct connections have been made.

Plug in the AC power adapter to an electrical outlet. Use only the adapter that came with the phone.

- The phone will execute a boot-up sequence when the power source is connected.
- During this sequence, the display will first show **LINKSYS®** and then “Initializing Network”.
- All of the lights on the phone will flash.
- After the sequence, which should take about five seconds, the phone will display the standard menu for the phone.
- The date, name and number of the phone will display on the top line of the LCD screen.

At the bottom of the LCD screen **redial**, **dir**, **cfwd** and **dnd** are displayed over their associated soft buttons. A small arrow appears next to **dnd** indicating that more menus can be accessed by pushing the right side of the navigation button.

If the phone does not provide this screen, re-confirm installation and connections. If these are correct, try unplugging the phone and plugging it back in again. If you still don't see the display, then contact your Phone Administrator or service provider.

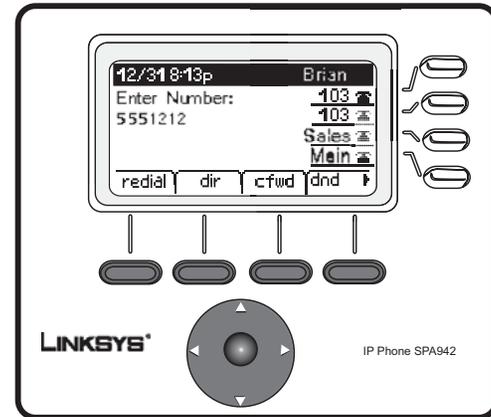


Figure 2-4: SPA941/942 LCD screen display

# Chapter 3: Using Your Phone

The phone can be used as soon as it is operational (see Chapter 2, Installing). To customize the phone options, see Setup later in this chapter.

## Using the Handset, Speakerphone or Headset

Calls can be made or received using the handset, speakerphone or headset and you can switch audio devices during a call. Adjust the volume for the device you are using with the volume adjustment bar.

### Using the Handset

To place and answer calls using the handset, simply lift the handset.

### Using the Speaker

To place and answer calls using the speaker, press the speaker button. The green light behind the button will illuminate.

### Using the Headset

Plug an approved headset with a 2.5mm connector into the headset port on the right side of the phone.

Press the headset button and the green light behind the button will illuminate.

For information on the exact models of headsets that are supported, see the IP phone information on <http://www.linksys.com>

## Switching Between the Handset/Headset/Speakerphone During a Call

Any of the audio devices can be used during a call. Only one device at a time can be used.

The handset can be on the hook when using the speakerphone or headset function. If switching from the handset, make sure the speakerphone or headset light is illuminated before placing the handset back on the hook.



Figure 3-1: Volume adjustment bar

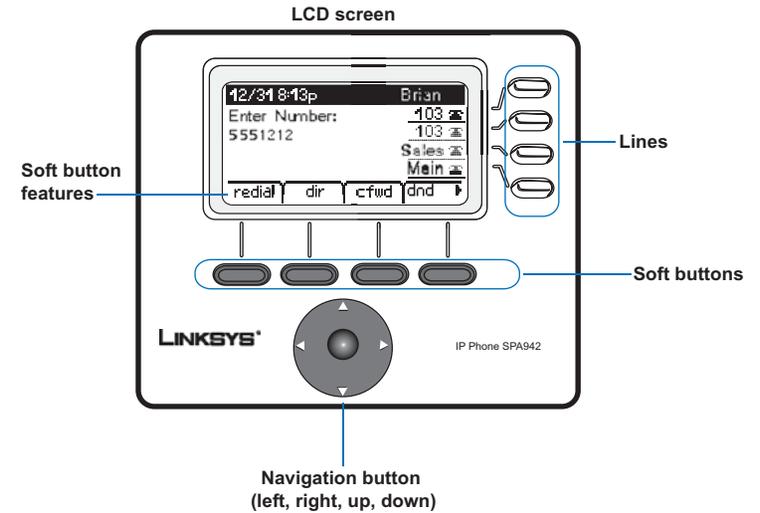


Figure 3-2: Speaker button

## Linksys SPA921, SPA922, SPA941, SPA942 and SPA962 Basic buttons

**Table 1: Basic Feature Buttons**

Feature	Description
Navigation button	Allows you to navigate (left, right, up, down) through the soft button features.
Dial pad	Use to enter numbers, letters or characters (not shown).
LCD Screen	The phone display screen. It shows the date, time, the phone number, incoming caller 's ID (if available), line/call status, extension numbers and the soft button features .
Lines (SPA941, SPA942 and SPA962 models only)	Shows extension number and status
Soft buttons	Press to select an feature shown in the soft button features .
Soft button features	Shows available choices based on current phone function. Displayed on the last line of LCD screen.



**Figure 3-3: Button locations**

## Basic Soft button features

The soft buttons below the LCD screen allow you to easily select phone functions. For basic soft button feature definitions, see the table below. Other buttons are explained in the Setup section of this chapter.

**Table 2: Soft button features (alphabetical, not as they appear on the phone)**

Label	Description
cfwd	Forwards calls, with 4 options: All, When the line is busy, When there is no answer, or When there is no answer after a time delay
dir	Access the phone's directory (see item 2 in Setup for details)
dnd	Do not disturb. Sends incoming calls to voice mail, or gives a busy signal if voice mail is not available (see item 5 in Setup for details)
grPick	Allows you to pickup a call from an extension outside your group
lcr	last call return: dials the last call received
park	park a call at a designated "park" number. The call is active until you unpark it, or the caller disconnects (Must be configured by your Phone Administrator.)
pickup	pickup a call from another phone in your group
redial	displays a list of recently called numbers
unpark	use to pick up a call from the number where it was parked

## Making Telephone Calls

**NOTE:** You may need to dial an access code to reach an outside line. Talk to your Phone Administrator about your company's specific dialing rules/plan.

## Using a Telephone Number

You can place a call by:

- Lifting the handset and dialing immediately, or
- Connect the headset, press the headset button and dial, or
- Press the speaker button and dial.

(for SPA941, SPA942 and SPA962, you can also select a different line)

You will see **Called person Ringing** and **Connected** in sequence as the call is being connected.

At the end of the call, hang up the phone to disconnect. For headset or speaker, you must also push the button to end the call.

## Dialing From the Redial List

- To redial the last number called, press the soft button below **redial** twice, or
- Press the soft button under **dir** to see the phone's directory choices. Use the navigation button to highlight your choice. Lift the handset and the number will automatically be dialed.

To set up a personal directory see item 2 in Setup.

## Speed Dialing

Speed dial numbers must already be programmed into the phone (see item 3 in Setup)

- Dial the speed dial number and then lift the handset, or
- Lift the handset (or enable the headset or speaker) and dial the speed dial number, followed by the # button on the phone.

The entry in the speed dial memory will be dialed automatically.

## Receiving Calls

### Multiple Calls on a Single Line (SPA921 and SPA922)

Multiple calls can be received on a single line.

To access more than one simultaneous call, use the hold and/or conference features.

### Multiple Calls on a Multiple Lines (SPA941, SPA942 and SPA962)

Calls will come into the phone on the first available line.

When a call is incoming, the associated line button will flash and the phone will ring.

If there are multiple lines ringing, caller information for each call will display on the LCD screen.

## Special Features

### Accessing the Voice Mailbox

Access the voice mailbox by pressing the mailbox button, or by dialing the voicemail extension. To enter the voice mailbox number, see item 8 in Setup. Voice mail service must be available on your voice network.



Figure 3-4: Mailbox button

### Muting a Call

Mute the handset, headset or speakerphone by pressing the Mute button. This prevents the person on the active call from hearing what you or someone else in the room is saying.

To cancel the Mute function, press the Mute button again.



Figure 3-5: Mute button

### Placing a Call on Hold

Press the hold button to put the active call on hold.

If there is another incoming call, you can now answer the 2<sup>nd</sup> call or line.

For multiple lines (SPA941, SPA942 and SPA962), the line button of the call on hold will, by default, flash red.



Figure 3-6: Hold button

## SPA IP Phone

Resume the 1<sup>st</sup> call by pressing the line button associated with the 1<sup>st</sup> call.

If the 2<sup>nd</sup> call is still in progress it will automatically go into a “hold” state when the 1<sup>st</sup> call goes active.

## Three Way Conference Calls

To initiate a conference call, press the soft button under **conf** during an active call.

The first call is placed on hold, and you will hear a dial tone.

Dial the second person’s telephone number.

To start the conference call, press the soft button under **conf** again; all three parties will be participating in a conference call.

**When you hang up, the other two parties will be disconnected.**

## Attended Transfer

To initiate a transfer, press the soft button under **xfer** during an active call.

This places the first call on hold and you will hear a dial tone.

Dial the second person’s telephone number. When the second person answers, you can have a private conversation with the second person without the first person hearing it.

To connect the call to the second person, press the soft button under **xfer** again to complete the transfer.

You will be disconnected from the call.

If you hang up during the call with the second person before pressing **xfer**, the transfer is not completed, this only ends the call with the second person.

## Unattended Transfer

To initiate an unattended (blind) transfer, press the soft button under **xfer** during an active call.

The first call is placed on hold and you will hear a dial tone. You can now dial the second person’s telephone number.

After the second person’s phone is ringing, press the soft button under **xfer** again to complete the transfer.

## SPA IP Phone

You will be disconnected from the call.

If you hang up before the second call is ringing, the blind transfer will fail and the first person will be disconnected.

**NOTE:** For SPA941, SPA942 and SPA962, if you misdial when calling the second number, press the line button again and you will receive a dial tone. You can dial the number.

## Ending a Call

To end a handset call, hang up the handset.

To end a speakerphone call, press the speaker button.

To end a headset call, press the headset button.

## Setup

Customize the phone using the Setup options, at any time. Access this menu by pressing the Setup button on the phone. The table below describes all of the possible soft button features. Not all choices are available for every setup option.

**Table 3: Soft button features for Setup**

Label	Description
< < or > >	move left or right through entry without deleting characters
add	allows you to add an entry
alpha, IP, num	Use with Directory and Speed dial to enter a URL, IP address or number. Press the soft button repeatedly to change selection
cancel	cancel any changes you have made, if pressed before ok or save
change	change ring tone feature
clear	clears the entire entry
copy	in a directory, use the navigation button to highlight an entry, then press to copy an entry
delChr	deletes the last character you entered
delete	delete an entry
dial	place a call to the number highlighted on the LCD screen
edit	edit part of an entry
ok	confirms your choice
paste	using the navigation button, highlight the entry in your personal directory and press paste to place the entry you copied
play	allows you to hear ringtones before saving
save	saves your choice
select	choose the item you want to change or review
y/n	toggle between yes or no



**Figure 3-7: Setup button**



### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

## 1. Directory (Setup button, 1)

To view your phone's directory options, press the Setup button, then 1, then the soft button under **select**.

- Using the navigation button, move up or down to highlight a New Entry, Corporate Directory (if available) or Personal Directory.

### Adding a New Entry to Your Personal Directory (Setup button, 1,1)

For numbers that you call often, you may want to set up a personal directory.

Press the soft button under **add**.

The last soft button feature allows you to choose **num**, **IP** or **URL**.

Use the dial pad to enter a phone number, IP address or URL, then press the soft button under **ok**,

Use the navigation button to move up and down between entries.

If you enter the wrong information, press **delChr** to delete one character at a time or **clear** to erase the entry.

To copy an existing entry, use the navigation button to select an entry from your personal or corporate directory and press **copy**. Then go to your personal directory and press **paste** to enter the information.

To select a specific ring tone, move the navigation button to Ring:Default, then select **feature** and choose a tone

Press **save** and the entry will be added to your personal directory.

### Using a Corporate Directory (Setup button, 1,2)

A corporate directory is available only if the phone is hosted by a Linksys IP PBX system.

To view the corporate directory, press the Setup button, then 1, 2, then the soft button under **select**.

Use the navigation button to highlight a name, and you will see a list of choices.

You can **dial**, **cancel**, **copy** or **paste** an entry by pressing the soft button beneath your choice.



Setup button



#### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

## Using a Personal Directory (Setup button, 1,3)

If you entered at least one name in New Entry, you have a personal directory.

To view the directory, press the Setup button, then 1.

Entries will be listed next to number 3. Use the navigation button to highlight your choice.

You can **dial**, **delete**, **edit**, **cancel**, **copy** or **paste** an entry by pressing the soft button beneath your choice.



**Setup button**

## 2. Speed Dial (Setup button, 2)

Enter up to 8 speed dial numbers. Each one can be a phone number, IP address or URL.

To setup or edit Speed Dial, press the Setup button, then 2.

- To enter a new Speed Dial number, use the navigation button to move to a **<Not Assigned>** slot.
- To edit a previously entered choice, highlight the entry with the navigation button.

Press the soft button under **edit**.

The last soft button feature allows you to choose **num**, **IP** or **URL**.

Use the number buttons to enter a phone number, IP address or URL, then press the soft button under **ok**, or enter a name from a directory. As you start to enter the name, you will see a list of choices.

Highlight the number and press **ok** to save.

If you enter the wrong information, before you press **ok**, press **delChr** to delete one character at a time or **clear** to erase the entry.



### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

### 3. Call History (Setup button, 3)

You can view lists of recently received (up to 60) incoming calls in Call History. Choose from Redial List, Answered Calls or Missed Calls.

To view the phone's Call History lists, press the Setup button, then 3.

To review a list, use the navigation button to highlight it and press **select**.

To redial a number from the list, press **dial**. You can also choose to **delete**, **edit** or **cancel** entries from these lists.



Setup button

### 4. Ring Tone (Setup button, 4)

Each extension of your phone can have a different ring tone. You can download up to 10 ring tones at [Linksys.com](http://Linksys.com)

To change a ring tone, press the Setup button, then 4.

Use the navigation button to highlight the extension you want to change the ring tone for and press **change**.

You will see several choices. Press **play** to hear the tone, press **select** to choose it.

### 5. Preferences (Setup button, 5)

You can set six different preferences for your phone.

To select a preference, press the Setup button, then 5.

Use the navigation button to highlight the preference to change, then press the soft button under **edit**.

**1 Block Caller ID** - Your phone number will not appear to the person you call.

Choose yes or no (**y/n**). After making your choice, press **ok**.

**2 Block Anonymous Call** - Calls that do not show Caller ID are not received by your phone (this blocks ALL calls without Caller ID).

Choose yes or no (**y/n**). After making your choice, press **ok**.

**3 Do Not Disturb** - Sends incoming calls to voice mail, or gives a busy signal, if voice mail is not available.



#### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

Choose yes or no (y/n). After making your choice, press **ok**.

**4 Secure Call** - The active call is encrypted so that others cannot eavesdrop. Before trying to enable, ask your service provider if Secure Call is available, as the phone must have a mini certificate installed by your service provider.

Choose yes or no (y/n). After making your choice, press **ok**. When you dial you will hear a tone before the call.

**5 Dial Assistance** - If you choose yes, when you place calls the LCD will display phone numbers based on the best matched entries in the Directory and Call History lists.

To enable this choice select yes (y/n), then press **ok**. To disable this feature select no (y/n), then press **ok**.

If enabled, when placing calls, use the navigation button to highlight a phone number on the LCD screen and press **dial** to complete the call.

**6 Preferred Audio Device** - Designates the headset or speaker phone as the preferred audio device when the handset is not used.

Press **feature** once or twice to select headset or speaker phone. After making your choice, press **ok**.

## 6. Call Forward (Setup button, 6)

You can forward all calls, calls when the phone is busy or calls when there is no answer:

To change a ring tone, press the Setup button, then 6.

Use the navigation button to highlight the call forwarding feature that you want to use.

1. **CFWD All Number** – Forwards all calls to a single number.

Select **edit** and then enter a number to forward all calls to. Choose your voice mail box, another extension or an outside line. If an outside phone, be sure to enter 10 digits (1+area code + seven digit number).

Press **ok** to confirm.

To stop forwarding all calls, press the Setup button, then 6. Use the navigation button to highlight 1 CFWD All Number. Select **edit** and **clear**.

2 **CFWD Busy Number** – Forwards calls to another number when the phone is busy.



Setup button



### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

## SPA IP Phone

Select **edit** and then enter a number to forward calls to when your phone is busy. Choose your voice mail box, another extension or an outside phone. If an outside line, be sure to enter 10 digits (1+area code + seven digit number).

Press **ok** to confirm.

To stop forwarding calls, press the Setup button, then 6. Use the navigation button to highlight 2 CFWD Busy Number. Select **edit** and **clear**.



**Setup button**

**3 CFWD No Ans Number** – Forwards calls to another number if there's no answer at your phone.

Select **edit** and then enter a number to forward calls to when there is no answer at your phone. Choose your voice mail box, another extension or an outside phone. If an outside line, be sure to enter 10 digits (1+area code + seven digit number).

Press **ok** to confirm.

To stop forwarding calls, select Call Forward from Setup then highlight 3 CFWD No Ans Number. Select **edit** and **clear**.

**4 CFWD No Ans Delay** – Forwards calls to the number you selected in 3 (CFWD No Ans Number) after a time delay, if there is no answer at your phone.

To enable this option, enter the number of seconds that will elapse before the call will be forwarded.

Select **edit**, enter the number of seconds for the delay (up to 999) and then press **ok**.

Press **ok** to confirm. To stop forwarding calls, select Call Forward from Setup then highlight 4 CFWD No Ans Delay. Select **edit** and **clear**.

## 7. Time/Date (Setup button, 7)

Use this feature to enter the correct time, date and am or pm.

To change the time or date, press the Setup button, then 7.

Enter the date in the following format: **mm\*dd\*yy** (this will display as m/d)

Enter the time in the following format: **hh\*mm\*ss** (this will display as (h:mm)

If the time does not display am (a) or pm (p) correctly, you can adjust with Offset. To change from a.m. to p.m., enter \*12\*00\*00, to change from p.m. to a.m., enter #12\*00\*00.



### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

## SPA IP Phone

Press the soft button under **save** to confirm your choice.

You can set just one of these choices, if necessary.

### **8. Voice Mail (Setup button, 8)**

Voice mail service must be available on your network, to use this feature.

To access your voice mail box, press the Setup button, then 8.

Enter the extension number for the phone's voice mail box, then select **save**.

Your Phone Administrator can provide this number to you.

### **9. Network**

This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can seriously alter your phone's functions.

### **10. Product Info**

This setting displays the product name, serial number, software version, hardware version, MAC address and Client Certificate.

### **11. Status**

This setting displays the status of the phone, extension and line buttons.

### **12. Reboot**

This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can negatively affect your phone's function.

### **13. Restart**

This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can negatively affect your phone's function.

## 14. Factory Reset

This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can negatively affect your phone's function.

**IMPORTANT:** If you choose factory reset, you will return the phone to the original factory settings and will erase ALL current settings, including the directory and call logs. It is also possible that your phone extension will change.

## 15. Phone Password (Setup, 15)

This setting allows you to set or change the password for your phone, to prevent unauthorized use.

To access this option, press the Setup button and 15.

Press **select** to set or change your password, then press **save**.

Enter up to a 12 character password. You will be required to enter the same password twice.



Setup button

## 16. LCD Contrast (Setup, 16)

This setting allows you adjust the contrast of the LCD screen.

To access this option, press the Setup button and 15.

Press **select**, then use the navigation button to adjust the screen contrast.

Press **save** to confirm your choice.

Moving the navigation button to the left will increase the contrast and to the right will decrease the contrast,

## 17. Call Park Status (Setup, 17)

See the status of a call that has been parked.

## 18. Login (Setup, 18)

If you set up a password using Setup, 15, use this feature to log in to the phone.



### Helpful Hints for Setup:

instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it.

Press **cancel** to return to the previous menu without saving changes.

For most choices, you must press **save** or **ok** to confirm your choice.

# Appendix A: Specifications

<b>Models</b>	SPA921, 922, SPA941, SPA942
<b>Power Supply</b>	Optional, purchased separately Models: PA100-NA, PA100-EU, PA100-UK, PA100-AU
<b>Cable</b>	One RJ45 ethernet cable (supplied)
<b>DC Input Voltage</b>	+5 volts DC at 2.0 amps maximum
<b>Power Consumption</b>	5 watts
<b>Dimensions</b>	195 x 160 x 180 mm
<b>Unit Weight</b>	0.9752 kg (2.15 lbs)
<b>Certifications</b>	FCC, CE, A-Tick, ICES-003
<b>Operating Temp.</b>	0°C to 45°C (32°F to 113°F)
<b>Storage Temp.</b>	-25°C to 85°C (-13°F to 185°F)
<b>Operating Humidity</b>	10% to 90% Non-Condensing
<b>Storage Humidity</b>	10% to 90% Non-Condensing

## Appendix B: Warranty Information

Linksys warrants to You that, for a period of two years (the “Warranty Period”), your Linksys Product will be substantially free of defects in materials and workmanship under normal use. Your exclusive remedy and Linksys' entire liability under this warranty will be for Linksys at its option to repair or replace the Product or refund Your purchase price less any rebates. This limited warranty extends only to the original purchaser.

If the Product proves defective during the Warranty Period call Linksys Technical Support in order to obtain a Return Authorization Number, if applicable. BE SURE TO HAVE YOUR PROOF OF PURCHASE ON HAND WHEN CALLING. If You are requested to return the Product, mark the Return Authorization Number clearly on the outside of the package and include a copy of your original proof of purchase. RETURN REQUESTS CANNOT BE PROCESSED WITHOUT PROOF OF PURCHASE. You are responsible for shipping defective Products to Linksys. Linksys pays for UPS Ground shipping from Linksys back to You only. Customers located outside of the United States of America and Canada are responsible for all shipping and handling charges.

ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE WARRANTY PERIOD. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You. This warranty gives You specific legal rights, and You may also have other rights which vary by jurisdiction.

This warranty does not apply if the Product (a) has been altered, except by Linksys, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Linksys, or (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Linksys does not warrant that the Product will be free of vulnerability to intrusion or attack.

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL LINKSYS BE LIABLE FOR ANY LOST DATA, REVENUE OR PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE), ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT (INCLUDING ANY SOFTWARE), EVEN IF LINKSYS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL LINKSYS' LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

**This Warranty is valid and may be processed only in the country of purchase.**

Please direct all inquiries to: Linksys, P.O. Box 18558, Irvine, CA 92623.

# Appendix C: Regulatory Information

## FCC Statement

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment or devices
- Connect the equipment to an outlet other than the receiver's
- Consult a dealer or an experienced radio/TV technician for assistance

## Safety Notices

**Caution:** To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord.

Do not use this product near water, for example, in a wet basement or near a swimming pool.

Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

## Industry Canada (Canada)

This device complies with Industry Canada ICES-003 rule.

Cet appareil est conforme à la norme NMB003 d'Industrie Canada.

## IC Statement

Operation is subject to the following two conditions:

1. This device may not cause interference and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## SPA IP Phone

### Règlement d'Industry Canada

Le fonctionnement est soumis aux conditions suivantes :

1. Ce périphérique ne doit pas causer d'interférences;
2. Ce périphérique doit accepter toutes les interférences reçues, y compris celles qui risquent d'entraîner un fonctionnement indésirable.

### EC Declaration of Conformity (Europe)

In compliance with the EMC Directive 89/336/EEC, Low Voltage Directive 73/23/EEC, and Amendment Directive 93/68/EEC, this product meets the requirements of the following standards:

- EN55022 Emission
- EN55024 Immunity
- EN60950 Safety

**User Information for Consumer Products Covered by EU Directive 2002/96/EC on Waste Electric and Electronic Equipment (WEEE)**

This document contains important information for users with regards to the proper disposal and recycling of Linksys products. Consumers are required to comply with this notice for all electronic products bearing the following symbol:



**English**

**Environmental Information for Customers in the European Union**

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

**Čeština/Czech**

**Informace o ochraně životního prostředí pro zákazníky v zemích Evropské unie**

Evropská směrnice 2002/96/ES zakazuje, aby zařízení označené tímto symbolem na produktu anebo na obalu bylo likvidováno s netříděným komunálním odpadem. Tento symbol udává, že daný produkt musí být likvidován odděleně od běžného komunálního odpadu. Odpovídáte za likvidaci tohoto produktu a dalších elektrických a elektronických zařízení prostřednictvím určených sběrných míst stanovených vládou nebo místními úřady. Správná likvidace a recyklace pomáhá předcházet potenciálním negativním dopadům na životní prostředí a lidské zdraví. Podrobnější informace o likvidaci starého vybavení si laskavě vyžádejte od místních úřadů, podniku zabývajícího se likvidací komunálních odpadů nebo obchodu, kde jste produkt zakoupili.

## Dansk/Danish

### Miljøinformation for kunder i EU

EU-direktiv 2002/96/EF kræver, at udstyr der bærer dette symbol på produktet og/eller emballagen ikke må bortskaffes som usorteret kommunalt affald. Symbolet betyder, at dette produkt skal bortskaffes adskilt fra det almindelige husholdningsaffald. Det er dit ansvar at bortskaffe dette og andet elektrisk og elektronisk udstyr via bestemte indsamlingssteder udpeget af staten eller de lokale myndigheder. Korrekt bortskaffelse og genvinding vil hjælpe med til at undgå mulige skader for miljøet og menneskers sundhed. Kontakt venligst de lokale myndigheder, renovationstjenesten eller den butik, hvor du har købt produktet, angående mere detaljeret information om bortskaffelse af dit gamle udstyr.

## Deutsch/German

### Umweltinformation für Kunden innerhalb der Europäischen Union

Die Europäische Richtlinie 2002/96/EC verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltsmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

## Eesti/Estonian

### Keskkonnaalane informatsioon Euroopa Liidus asuvatele klientidele

Euroopa Liidu direktiivi 2002/96/EÜ nõuete kohaselt on seadmeid, millel on tootel või pakendil käesolev sümbol, keelatud kõrvaldada koos sorteerimata olmejäätmetega. See sümbol näitab, et toode tuleks kõrvaldada eraldi tavalistest olmejäätmevoogudest. Olete kohustatud kõrvaldama käesoleva ja ka muud elektri- ja elektroonikaseadmed riigi või kohalike ametiasutuste poolt ette nähtud kogumispunktide kaudu. Seadmete korrektne kõrvaldamine ja ringlussevõtt aitab vältida võimalikke negatiivseid tagajärgi keskkonnale ning inimeste tervisele. Vanade seadmete kõrvaldamise kohta täpsema informatsiooni saamiseks võtke palun ühendust kohalike ametiasutustega, jäätmekäitlusfirmaga või kauplusega, kust te toote ostsite.

## Español/Spanish

### Información medioambiental para clientes de la Unión Europea

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

## Ελληνικά/Greek

### Στοιχεία περιβαλλοντικής προστασίας για πελάτες εντός της Ευρωπαϊκής Ένωσης

Η Κοινοτική Οδηγία 2002/96/EC απαιτεί ότι ο εξοπλισμός ο οποίος φέρει αυτό το σύμβολο στο προϊόν και/ή στη συσκευασία του δεν πρέπει να απορρίπτεται μαζί με τα μικτά κοινотικά απορρίμματα. Το σύμβολο υποδεικνύει ότι αυτό το προϊόν θα πρέπει να απορρίπτεται ξεχωριστά από τα συνήθη οικιακά απορρίμματα. Είστε υπεύθυνος για την απόρριψη του παρόντος και άλλου ηλεκτρικού και ηλεκτρονικού εξοπλισμού μέσω των καθορισμένων εγκαταστάσεων συγκέντρωσης απορριμμάτων οι οποίες παρέχονται από το κράτος ή τις αρμόδιες τοπικές αρχές. Η σωστή απόρριψη και ανακύκλωση συμβάλλει στην πρόληψη πιθανών αρνητικών συνεπειών για το περιβάλλον και την υγεία. Για περισσότερες πληροφορίες σχετικά με την απόρριψη του παλιού σας εξοπλισμού, παρακαλώ επικοινωνήστε με τις τοπικές αρχές, τις υπηρεσίες απόρριψης ή το κατάστημα από το οποίο αγοράσατε το προϊόν.

**Français/French****Informations environnementales pour les clients de l'Union européenne**

La directive européenne 2002/96/CE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

**Italiano/Italian****Informazioni relative all'ambiente per i clienti residenti nell'Unione Europea**

La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

**Latviešu valoda/Latvian****Ekoloģiska informācija klientiem Eiropas Savienības jurisdikcijā**

Direktīvā 2002/96/EK ir prasība, ka aprīkojumu, kam pievienota zīme uz paša izstrādājuma vai uz tā iesaiņojuma, nedrīkst izmest nešķīrotā veidā kopā ar komunālajiem atkritumiem (tiem, ko rada vietēji iedzīvotāji un uzņēmumi). Šī zīme nozīmē to, ka šī ierīce ir jāizmet atkritumos tā, lai tā nenonāktu kopā ar parastiem mājsaimniecības atkritumiem. Jūsu pienākums ir šo un citas elektriskās un elektroniskās ierīces izmest atkritumos, izmantojot īpašus atkritumu savākšanas veidus un līdzekļus, ko nodrošina valsts un pašvaldību iestādes. Ja izmešana atkritumos un pārstrāde tiek veikta pareizi, tad mazinās iespējamais kaitējums dabai un cilvēku veselībai. Sīkākas ziņas par novecojuša aprīkojuma izmešanu atkritumos jūs varat saņemt vietējā pašvaldībā, atkritumu savākšanas dienestā, kā arī veikalā, kur iegādājāties šo izstrādājumu.

**Lietuvškai/Lithuanian****Aplinkosaugos informacija, skirta Europos Sąjungos vartotojams**

Europos direktyva 2002/96/EC numato, kad įrangos, kuri ir (arba) kurios pakuotė yra pažymėta šiuo simboliu, negalima šalinti kartu su nerūšiuotomis komunalinėmis atliekomis. Šis simbolis rodo, kad gaminį reikia šalinti atskirai nuo bendro buitinių atliekų srauto. Jūs privalote užtikrinti, kad ši ir kita elektros ar elektroninė įranga būtų šalinama per tam tikras nacionalinės ar vietinės valdžios nustatytas atliekų rinkimo sistemas. Tinkamai šalinant ir perdurbant atliekas, bus išvengta galimos žalos aplinkai ir žmonių sveikatai. Daugiau informacijos apie jūsų senos įrangos šalinimą gali pateikti vietinės valdžios institucijos, atliekų šalinimo tarnybos arba parduotuvės, kuriose įsigijote tą gaminį.

**Malti/Maltese****Informazzjoni Ambjentali għal Kliġenti fl-Unjoni Ewropea**

Id-Direttiva Ewropea 2002/96/KE titlob li t-tagħmir li jkun fih is-simbolu fuq il-prodott u/jew fuq l-ippakkjar ma jistax jintrema ma' skart municiġpali li ma għiex isseparat. Is-simbolu jindika li dan il-prodott għandu jintrema separatament minn ma' l-iskart domestiku regolari. Hija responsabbiltà tiegħek li tarmi dan it-tagħmir u kull tagħmir iehor ta' l-elettriku u elettroniku permezz ta' faċilitajiet ta' għbir appuntati apposta mill-gvern jew mill-awtoritajiet lokali. Ir-rimi b'mod korrett u r-riciklagg jghin jipprevjeni konsegwenzi negattivi potenzjali għall-ambjent u għas-saħha tal-bniedem. Għal aktar informazzjoni dettaljata dwar ir-rimi tat-tagħmir antik tiegħek, jekk jogħġbok ikkuntattja lill-awtoritajiet lokali tiegħek, is-servizzi għar-rimi ta' l-iskart, jew il-hanut minn fejn xtrajt il-prodott.

**Magyar/Hungarian****Környezetvédelmi információ az európai uniós vásárlók számára**

A 2002/96/EC számú európai uniós irányelv megkívánja, hogy azokat a termékeket, amelyekben, és/vagy amelyek csomagolásán az alábbi címke megjelenik, tilos a többi szelektálatlan lakossági hulladékkal együtt kidobni. A címke azt jelöli, hogy az adott termék kidobásakor a szokványos háztartási hulladékelszállítási rendszerektől elkülönített eljárást kell alkalmazni. Az Ön felelőssége, hogy ezt, és más elektromos és elektronikus berendezéseit a kormányzati vagy a helyi hatóságok által kijelölt gyűjtőrendszeren keresztül számolja fel. A megfelelő hulladékfeldolgozás segít a környezetre és az emberi egészségre potenciálisan ártalmas negatív hatások megelőzésében. Ha elavult berendezéseinek felszámolásához további részletes információra van szüksége, kérjük, lépjen kapcsolatba a helyi hatóságokkal, a hulladékfeldolgozási szolgálattal, vagy azzal üzlettel, ahol a terméket vásárolta.

## Nederlands/Dutch

### Milieu-informatie voor klanten in de Europese Unie

De Europese Richtlijn 2002/96/EC schrijft voor dat apparatuur die is voorzien van dit symbool op het product of de verpakking, niet mag worden ingezameld met niet-gescheiden huishoudelijk afval. Dit symbool geeft aan dat het product apart moet worden ingezameld. U bent zelf verantwoordelijk voor de vernietiging van deze en andere elektrische en elektronische apparatuur via de daarvoor door de landelijke of plaatselijke overheid aangewezen inzamelingskanalen. De juiste vernietiging en recycling van deze apparatuur voorkomt mogelijke negatieve gevolgen voor het milieu en de gezondheid. Voor meer informatie over het vernietigen van uw oude apparatuur neemt u contact op met de plaatselijke autoriteiten of afvalverwerkingsdienst, of met de winkel waar u het product hebt aangeschaft.

## Norsk/Norwegian

### Miljøinformasjon for kunder i EU

EU-direktiv 2002/96/EF krever at utstyr med følgende symbol avbildet på produktet og/eller pakningen, ikke må kastes sammen med usortert avfall. Symbolet indikerer at dette produktet skal håndteres atskilt fra ordinær avfallsinnsamling for husholdningsavfall. Det er ditt ansvar å kvitte deg med dette produktet og annet elektrisk og elektronisk avfall via egne innsamlingsordninger slik myndighetene eller kommunene bestemmer. Korrekt avfallshåndtering og gjenvinning vil være med på å forhindre mulige negative konsekvenser for miljø og helse. For nærmere informasjon om håndtering av det kasserte utstyret ditt, kan du ta kontakt med kommunen, en innsamlingsstasjon for avfall eller butikken der du kjøpte produktet.

## Polski/Polish

### Informacja dla klientów w Unii Europejskiej o przepisach dotyczących ochrony środowiska

Dyrektywa Europejska 2002/96/EC wymaga, aby sprzęt oznaczony symbolem znajdującym się na produkcie i/lub jego opakowaniu nie był wyrzucany razem z innymi niesortowanymi odpadami komunalnymi. Symbol ten wskazuje, że produkt nie powinien być usuwany razem ze zwykłymi odpadami z gospodarstw domowych. Na Państwu spoczywa obowiązek wyrzucania tego i innych urządzeń elektrycznych oraz elektronicznych w punktach odbioru wyznaczonych przez władze krajowe lub lokalne. Pozbywanie się sprzętu we właściwy sposób i jego recykling pomogą zapobiec potencjalnie negatywnym konsekwencjom dla środowiska i zdrowia ludzkiego. W celu uzyskania szczegółowych informacji o usuwaniu starego sprzętu, prosimy zwrócić się do lokalnych władz, służb oczyszczania miasta lub sklepu, w którym produkt został nabyty.

## Português/Portuguese

### Informação ambiental para clientes da União Europeia

A Directiva Europeia 2002/96/CE exige que o equipamento que exibe este símbolo no produto e/ou na sua embalagem não seja eliminado junto com os resíduos municipais não separados. O símbolo indica que este produto deve ser eliminado separadamente dos resíduos domésticos regulares. É da sua responsabilidade eliminar este e qualquer outro equipamento eléctrico e electrónico através dos instalações de recolha designadas pelas autoridades governamentais ou locais. A eliminação e reciclagem correctas ajudarão a prevenir as consequências negativas para o ambiente e para a saúde humana. Para obter informações mais detalhadas sobre a forma de eliminar o seu equipamento antigo, contacte as autoridades locais, os serviços de eliminação de resíduos ou o estabelecimento comercial onde adquiriu o produto.

## Slovenčina/Slovak

### Informácie o ochrane životného prostredia pre zákazníkov v Európskej únii

Podľa európskej smernice 2002/96/ES zariadenie s týmto symbolom na produkte a/alebo jeho balení nesmie byť likvidované spolu s netriedeným komunálnym odpadom. Symbol znamená, že produkt by sa mal likvidovať oddelene od bežného odpadu z domácností. Je vašou povinnosťou likvidovať toto i ostatné elektrické a elektronické zariadenia prostredníctvom špecializovaných zberných zariadení určených vládou alebo miestnymi orgánmi. Správna likvidácia a recyklácia pomôže zabrániť prípadným negatívnym dopadom na životné prostredie a zdravie ľudí. Ak máte záujem o podrobnejšie informácie o likvidácii starého zariadenia, obráťte sa, prosím, na miestne orgány, organizácie zaoberajúce sa likvidáciou odpadov alebo obchod, v ktorom ste si produkt zakúpili.

## Slovenčina/Slovene

### Okoljske informacije za stranke v Evropski uniji

Evropska direktiva 2002/96/EC prepoveduje odlaganje opreme, označene s tem simbolom – na izdelku in/ali na embalaži – med običajne, nerazvrščene odpadke. Ta simbol opozarja, da je treba izdelek odvreči ločeno od preostalih gospodinjstvih odpadkov. Vaša odgovornost je, da to in preostalo električno in elektronsko opremo odnesete na posebna zbirališča, ki jih določijo državne ustanove ali lokalna uprava. S pravilnim odlaganjem in recikliranjem boste preprečili morebitne škodljive vplive na okolje in zdravje ljudi. Če želite izvedeti več o odlaganju stare opreme, se obrnite na lokalno upravo, odpad ali trgovino, kjer ste izdelek kupili.

## Suomi/Finnish

### Ympäristöä koskevia tietoja EU-alueen asiakkaille

EU-direktiivi 2002/96/EY edellyttää, että jos laitteistossa on tämä symboli itse tuotteessa ja/tai sen pakkauksessa, laitteistoa ei saa hävittää lajittelemattoman yhdyskuntajätteen mukana. Symboli merkitsee sitä, että tämä tuote on hävitettävä erillään tavallisesta kotitalousjätteestä. Sinun vastuullasi on hävittää tämä elektroniikkatuote ja muut vastaavat elektroniikkatuotteet viemällä tuote tai tuotteet viranomaisten määräämään keräyspisteeseen. Laitteiston oikea hävittäminen estää mahdolliset kielteiset vaikutukset ympäristöön ja ihmisten terveyteen. Lisätietoja vanhan laitteiston oikeasta hävitystavasta saa paikallisilta viranomaisilta, jätteenhävityspalvelusta tai siitä myymälästä, josta ostit tuotteen.

## Svenska/Swedish

### Miljöinformation för kunder i Europeiska unionen

Det europeiska direktivet 2002/96/EC kräver att utrustning med denna symbol på produkten och/eller förpackningen inte får kastas med osorterat kommunalt avfall. Symbolen visar att denna produkt bör kastas efter att den avskiljts från vanligt hushållsavfall. Det faller på ditt ansvar att kasta denna och annan elektrisk och elektronisk utrustning på fastställda insamlingsplatser utsedda av regeringen eller lokala myndigheter. Korrekt kassering och återvinning skyddar mot eventuella negativa konsekvenser för miljön och personhälsa. För mer detaljerad information om kassering av din gamla utrustning kontaktar du dina lokala myndigheter, avfallshanteringen eller butiken där du köpte produkten.

For more information, visit [www.linksys.com](http://www.linksys.com).

# Appendix D: Contact Information

Need to contact Linksys?

Visit us online for information on the latest products and updates to your existing products at:

<http://www.linksys.com/international>

If you experience problems with any Linksys product, you can e-mail us at:

In Europe	E-mail Address
Austria	support.at@linksys.com
Belgium	support.be@linksys.com
Czech Republic	support.cz@linksys.com
Denmark	support.dk@linksys.com
Finland	support.fi@linksys.com
France	support.fr@linksys.com
Germany	support.de@linksys.com
Greece	support.gr@linksys.com (English only)
Hungary	support.hu@linksys.com
Ireland	support.ie@linksys.com
Italy	support.it@linksys.com
Netherlands	support.nl@linksys.com
Norway	support.no@linksys.com
Poland	support.pl@linksys.com
Portugal	support.pt@linksys.com
Russia	support.ru@linksys.com
Spain	support.es@linksys.com
Sweden	support.se@linksys.com

## SPA IP Phone

<b>In Europe</b>	<b>E-mail Address</b>
Switzerland	support.ch@linksys.com
Turkey	support.tk@linksys.com
United Kingdom	support.uk@linksys.com

<b>Outside of Europe</b>	<b>E-mail Address</b>
Asia Pacific	asiastupport@linksys.com (English only)
Latin America	support.portuguese@linksys.com or support.spanish@linksys.com
Middle East & Africa	support.mea@linksys.com (English only)
South Africa	support.ze@linksys.com (English only)
UAE	support.ae@linksys.com (English only)
U.S. and Canada	support@linksys.com

Note: For some countries, support may be available only in English.