



TCS Mobiles Pricing Book 2013

(Version 19)

Includes Voice and Data Services for Mobiles

Mobile Base Offering

Calls To:	Tariff & Charging Unit (GST excl)
Network Access Fee per Service	\$0.00
Flag Fall	\$0.00
Standard Fixed Lines and All Mobile Networks and Closed User Groups	\$0.00212 per second
Intra-Account Mobile Voice Calls	\$0.00
M/Bank Diversion	\$0.05 per 30 second block
M/Bank Retrieval	\$0.05 per 30 second block
SMS	\$0.10909 per message
Memo – high*	\$0.455 per message
Memo – Low**	\$0.591 per message
Memo – Free***	\$0.773 per message
Supply SIM card	\$0.00
WAP & Mobile Internet Usage [#]	\$0.001772 per KB
Video Call [^]	\$0.20 per 30 seconds

Pricing:

- * Memo High incurs a monthly access charge of \$10.80.
- ** Memo Low incurs a monthly access charge of \$4.50.
- Intra Account Voice Calls will be charges at \$0 with no call connection fee for national voice calls made to any other mobile service on the same mobile account, 24 hours a day, 7 days a week.
- ^ Video Calls incur a \$0.1364 Flag Fall.

Conditions:

- Per second charging, unless stated otherwise.
- Unless stated otherwise, all pricing in this price book is for use by TCS customers in Australia only.
- Intra Account calls are defined as any national mobile voice calls made to any other mobile service on the same MICA account (for the purpose of Intra Account calls, MICA accounts aggregated for billing purposes on master Flex-cab invoices are considered separate accounts).
- # Charges for these services are at Telstra's Our Customer Terms (OCT) rates.
- All other call types are excluded from the plan. Charges for these services are at Telstra's Our Customer Terms (OCT) rates. Examples of calls excluded are: IDD, International Roaming, Premium SMS, 1900, 1800, 1300, 13 & Operator Assisted (e.g. : 12456).
<http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/>

Mobile Base Offering

Calls To:	Tariff & Charging Unit (GST excl)
MMS [#]	\$0.4545
To Telstra Mobile Satellite Services [#]	\$0.7272 Per 30 Seconds*
To Optus Mobile Satellite Services [#]	\$1.00 Per 30 Seconds*
Directory Assistance [#]	\$0.4545 Per Call**
Call Connect [#]	\$1.73 Per Call**
Telstra Integrated Messaging (PAYG)	\$0.1182 per message [#]

Pricing:

- *Call Connection Calls incur a \$0.3636 Flag Fall.
- **Attempted connection charge (for successful and attempted connection to requested number) for Call Connect & Directory Assistance is \$0.90.

Conditions:

- Unless stated otherwise, all pricing in this price book is for use by TCS customers in Australia only.
 - #Charges for these services are at Telstra's Our Customer Terms (OCT) rates.
 - All other call types are excluded from the plan. Charges for these services are at Telstra's Our Customer Terms (OCT) rates. Examples of calls excluded are: IDD, International Roaming, Premium SMS, 1900, 1800, 1300, 13 & Operator Assisted (e.g. : 12456).
- <http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/>

Telstra Integrated Messaging:

- Telstra Integrated Messaging is a hosted online messaging solution, also providing a suite of ready to use applications that integrate with existing corporate systems / applications.
- Installation fee (\$4,545.45) waived.
- No minimum messaging commitment.
- #12-month minimum term on service.
- Specialised applications and professional services POA.
- Telstra requires standard Telstra Integrated Messaging Application form to be completed to activate a TIM account.

Mobile Broadband Data Plans

Plan Type	Monthly Charge (GST excl.)	Monthly Allowance	Aggregation
PAYG Data	\$0.001772 per KB	N/A	No
Telemetry Plan	\$4.54	5MB	No
Medium user	\$20.00	1GB	Yes^
Power user	\$45.00	4.5GB	Yes^
Enterprise Mobile Broadband - SIM Only	\$63.63	12GB with no excess usage charges*	No
Enterprise Mobile Broadband - Subsidy (Subsidised Device)	\$72.72	12GB with no excess usage charges*	No

Conditions: Mobile Broadband Data Plans

- Unless stated otherwise, all pricing in this price book is for use by TCS customers in Australia only.
- PAYG data rates apply to services connected to mobile base offering.
- Telemetry Plan excess usage is charged at a rate of \$0.909 per MB per user.
- ^ Aggregation or Grouping calculated per account for all users on the same plan type.
- Medium & Power User over-usage is charged at a rate of \$0.10 per MB, calculated and applied at account level.
- # 24 Month Service Contract (Early Termination Charges apply).
- * Monthly included data allowance – Telstra’s FairPlay Policy applies and imposes a kilobyte limit per month on your data usage of 12GB. Telstra’s FairPlay Policy is set out in ‘Part A – General’ of the Telstra Mobile Section of Our Customer Terms.
<http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/>
- The full terms for Enterprise Mobile Broadband are the applicable terms set out in the Telstra Mobile section Part G – Data Services of Our Customer Terms (as varied from time to time)

Browsing Packs (Business Mobile Data Packs)

Monthly Charge (GST excl.)	Monthly Allowance	Aggregation
\$9.09	1GB	No
\$17.27	2GB	No
\$26.36	3GB	No

Conditions: Browsing Packs

- Unless stated otherwise, all pricing in this price book is for use by TCS customers in Australia only.
- Excess usage is charged at a rate of \$0.909 per MB per user.
- The only Capable Devices that a Business Mobile Data Pack can be connected to are mobile handsets with voice capabilities and are not available for connection to any other Mobile Broadband devices which include but are not limited to USB Modems, Wireless Gateways, Tablet devices and Mobile Wi-Fi devices.
- If your Business Mobile Data Pack is connected to a Mobile Broadband device other than a mobile handset with voice capabilities, we will move your connection to a Monthly Telstra Mobile Broadband Casual Data Plan with a monthly service fee of \$36.36.
- The full terms for the Business Mobile Data Packs are the applicable terms set out in the Telstra Mobile section Part G – Data Services of Our Customer Terms (as varied from time to time)

Telstra Mobile Device Management

Plan / CAL Type	Monthly Charge (GST excl.)	Monthly Allowance
TMDM	\$4.454	N/A
CAL Pack 0-25	\$113.63	N/A
CAL Pack 26-50	\$227.27	N/A
CAL Pack 51-100	\$454.54	N/A
CAL Pack 101-150	\$681.81	N/A
CAL Pack 151-200	\$909.09	N/A

Conditions: Telstra Mobile Device Management (TMDM)

- The Telstra Mobile Device Management (T-MDM) service is an online web portal powered by AirWatch that allows you to manage your Telstra approved mobile devices.
- No Service Contract (Early Termination Charges not applicable).
- A device feature matrix is available at <http://www.telstra.com/tmdm>
- When you use the T-MDM portal for the first time, you will receive a free 30 day trial. This trial ends 30 days after you first start using the T-MDM portal
- To register for TMDM download the electronic TMDM trial application form from <http://www.telstra.com/tmdm> you must nominate on your application form an existing Telstra mobile account number for billing purposes.
- Complete the application form and email to wireless@team.telstra.com
- If you do not wish to be charged fees after your Trial Period has expired, then you must de-register all Eligible Devices that you have registered in the T-MDM portal before the expiry of your Trial Period
- After the Trial Period expires, you will automatically be moved to a paid T-MDM service and each Eligible Device that you have registered in the T-MDM portal will be charged the relevant CAL Fees or applicable Secure Content Locker CAL Fees, the day after your Trial Period expires.
- Your Plan / CAL Fee only covers access to the T-MDM portal. You must separately pay for any data usage fees and charges associated with the use of T-MDM and your Eligible Service.
- The full terms for Telstra Mobile Device Management are the applicable terms set out in the Telstra Mobile section Part G – Data Services of Our Customer Terms (as varied from time to time) <http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/data-services/>

Enterprise Mobility Managed Service

Plan / CAL Type	Monthly Charge (GST excl.)	Monthly Allowance
Base	\$9.09	N/A
50 CAL Pack	\$454.55	N/A

Conditions: Enterprise Mobility Managed Service (EMMS)

- Enterprise Mobility Managed service provides monitoring, management, maintenance and user support services for eligible supported devices.
- No Service Contract (Early Termination Charges not applicable).
- Minimum
- Once-off Quick Start (service establishment) fee of \$5,500 applies. Advanced configuration available based on POA.
- To register for EMMS contact your Telstra account Executive to obtain an EMMS Application Form.
- You must nominate on your application form an existing Telstra mobile account number for billing purposes.
- EMMS is charged in addition to the \$4.54 (ex GST) TMDM plan.
- The full terms Enterprise Mobility Managed Service are the applicable terms set out in the Telstra Mobile section Part G – Enhanced Business Services of Our Customer Terms (as varied from time to time)
<http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/enhanced-business-services>

International Casual Traveller Data Packs

Minimum Monthly Access Fee (GST excl.)	Included Monthly Allowance for Eligible Usage	Excess Usage Data Charges (GST excl.)
\$29.00	100MB	\$3.00 per MB (charged per KB or part thereof)
\$85.00	300MB	
\$160.00	600MB	
\$350.00	1.5GB	

Conditions: International Casual Traveller Data Packs

- International Casual Traveller Data Packs provide monthly allowance to use towards data usage in selected international countries.
- There are four International Casual Traveller Data Packs. The summary of these plans is set out in the table and is correct as at October 2013.
- A once-off charge is payable to access the Included Allowance for 30 days.
- The packs expire 30 days after the date of purchase and any unused Included Allowance will be forfeited at this time.
- There is no ongoing commitment, but an International Roaming Data Pack cannot be cancelled after it has been purchased.

International Frequent Traveller Data Plans

Minimum Monthly Access Fee (GST excl.)	Included Monthly Allowance for Eligible Usage	Excess Usage Data Charges (GST excl.)
\$29.00	200MB	\$3.00 per MB (charged per KB or part thereof)
\$85.00	600MB	
\$160.00	1.2GB	
\$350.00	3GB	

Conditions: International Frequent Traveller Data Plans

- 6 month minimum contract term applies, (Early Termination Fees apply).
- Early Termination Fee will be calculated according to the following formula: monthly fee x number of months (or part thereof) remaining in your minimum term x 90%.
- International Frequent Traveller Data Plans provide monthly allowance to use towards data usage in selected international countries.
- There are four International Roaming Data Plans. The summary of these plans is set out in the table and is correct as at October 2013.
- Any unused Included Allowance expires at the end of each month.
- The plans will continue on a month-to-month basis until you cancel the plan.
- If you take-up or cancel your International Roaming Data plan part-way through a billing month, your monthly plan charge and included data allowance for that month will be pro-rated according to the days the plan was active in that month.

General Terms: International Traveller Casual Packs & Data Plans

- You must complete and submit an application form to the TCS Help Desk to activate these plans.
- The Included Allowance cannot be used for content charges, voice calls, SMS/MMS, data usage in Australia or in countries not covered by these plans.
- Cancellations of the International Casual Traveller Data Packs can not be scheduled.
- Cancellations must be requested via the TCS Help Desk.
- The full terms (including eligible countries, the fees and charges and any discounts) for the International Roaming Voice & Data Plans are the applicable terms set out in the Telstra Mobile section Part I – Heading overseas (Roaming) of Our Customer Terms (as varied from time to time) <http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/international-roaming/>

International Roaming Voice Plans

Minimum Monthly Access Fee (GST excl.)	Included Monthly Allowance for Eligible Usage (GST excl.)	Discount Voice Calls
\$15.00	\$10.00	10%
\$100.00	\$90.00	20%

Conditions: International Roaming Voice Plans

- International Roaming Voice Plans provide you with:
 - a set monthly allowance to use towards voice calls made and/or received and SMS messages made in selected international destinations; and
 - a discount on all voice calls made and/or received and SMS messages made in selected international destinations.
- The monthly allowance of your International Roaming Voice Plan will be deducted from your total voice call and SMS message usage after all eligible voice and SMS message usage has been discounted at the applicable rate.
- Included allowance and discount cannot be used for content charges, data, video calls, satellite calls or MMS when overseas.
- The plans will continue on a month-to-month basis until you cancel the plan.
- If you take-up or cancel your International Roaming Voice Plan part-way through a billing month, your monthly plan charge and included voice calls and SMS messages allowance for that month will be pro-rated according to the days the plan was active in that month.
- The monthly allowance of your International Roaming Voice Plan will be deducted from your total voice call and SMS message usage after all eligible voice and SMS message usage has been discounted at the applicable rate.

General Terms: International Roaming Voice Plans

- You must complete and submit an application form to the TCS Help Desk to activate these plans.
- Cancellations of the International Roaming Data Plan can not be scheduled.
- Cancellations must be requested via the TCS Help Desk.
- The full terms (including eligible countries, the fees and charges and any discounts) for the International Roaming Voice & Data Plans are the applicable terms set out in the Telstra Mobile section Part I – Heading overseas (Roaming) of Our Customer Terms (as varied from time to time) <http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/international-roaming/>

Blackberry

Plan Type	Monthly Charge (GST excl.)	Monthly Allowance
Casual (Blackberry 5)	\$31.773	Unlimited*

Conditions: Casual (Blackberry 5) Plan:

- Unless stated otherwise, all pricing in this price book is for use by TCS customers in Australia only.
- No Service Contract (Early Termination Charges not applicable).
- *All data delivered over Telstra's mobile network between the BES & the device is included in the monthly access fee.
- The plans do not include Voice, SMS, MMS & WAP calls.
- Voice calls are charged as per the standard Vic Govt specified rates.
- You may only use the handset in, or send or take it to or from, other countries approved by us for your network. We will provide a list of approved countries for handset on the telstra.com website.
- The following terms also apply to your use of the handsets and your BES service to send or receive e-mail:
 - a) if applicable to your handset, RIM's standard terms and conditions associated with RIM handsets; and
 - b) the terms of RIM's standard BES software licence as advised to you by RIM.

Email Plan (Telstra Mobile Connect Solution / TMDM)

Plan Type	Monthly Charge (GST excl.)	Monthly Internet Allowance	Monthly Enterprise Allowance
TMCS Casual	\$27.227	2GB	3GB with no excess usage charges [^]
TMCS Basic	\$36.318	2GB	3GB with no excess usage charges [^]
TMCS Standard	\$45.409	2GB	3GB with no excess usage charges [^]
TMCS Premium	\$54.50	2GB	3GB with no excess usage charges [^]

Conditions: Telstra Mobile Connect Solution

- Unless stated otherwise, all pricing in this price book is for use by TCS customers in Australia only.
- TMCS Basic, Standard & Premium plans includes a device at a subsidised price, on a 24 month contract term (Early Termination Charges apply).
- Access to the TMDM service is available at no additional cost.
- [^]SSL Business Services when the device is used on our Next G[®] network in Australia through port 443, or when any data is sent or received by the device on our Next G[®] network in Australia over the Telstra IP Wireless private APN (telstra.corp). This data usage will be reduced to a speed of 256kbps after 3GB of data usage per service month (we will notify you when this occurs)
- Internet Usage which exceeds 2GB will be charged at \$0.0909 per MB.
- The full terms Telstra Mobile Connect Solution are the applicable terms set out in the Telstra Mobile section Part G – Data Services of Our Customer Terms (as varied from time to time)
<http://www.telstra.com.au/customer-terms/business-government/telstra-mobile/data-services/>